

Sarkisian Builders, Inc.  
42 Glenwood Road  
Rutland, MA 01543

Enclosed is final payment for the re-roofing of our home in Princeton.

I want to take this opportunity to tell you how extremely pleased we are with the work that was done. The house looks absolutely terrific.

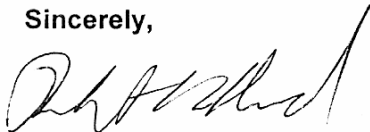
All work was done in a very professional manner and the guys were exceptional. They made every effort to do the job without inconveniencing us in any way. They were very neat at all times and left our property looking like it did when they first arrived. Totally cleaned up and picked up.

As you know we went through one of the worst months of rain in a long time and we never once felt that our home would be exposed to these rains. Bruce made certain that every portion of the job was timed so that he could leave at the end of the day with the roof watertight. During the one surprise prediction of rain, the guys covered every part of the open roof completely with multiple tarps.

We live in a day and age when it is getting more and more difficult to find companies who treat a home the way the owners would treat it if they were doing the job themselves. Sarkisian Builders is a rare jewel in the sea of contractors out there.

Thanks for doing a great job. I would recommend you to anyone that asks.

Sincerely,

A handwritten signature in black ink, appearing to read 'Robert E. Howland', written in a cursive style.

Robert E. Howland